

Product Portfolio

A Case Study

Scope of Work

Problem Statement:

To analyze boAt's current product portfolio and suggest strategy for it going forward

Assumptions and Basis of Strategy:

- boAt is at present targeting the price and quality conscious, young millennial user who regularly consumes digital content
- The strategy is devised in a three-pronged manner
 - In the immediate term, solidify the brand positioning
 - In the medium term, bring about enhancements to existing portfolio to further get entrenched into the Indian audio and lifestyle market through product differentiation
 - In the long term, build new lines of business to enter deeper into a consumer's lifestyle

At present, boAt is positioned as a lifestyle brand with a primary focus on personal audio products

Product Portfolio Snapshot

- 5 earphone brands; 2 speaker brands;
 1 lifestyle brand; and accessories
- Number of SKUs by category:
 - Personal Audio: 118
 - Speakers: 46
 - Lifestyle: 14



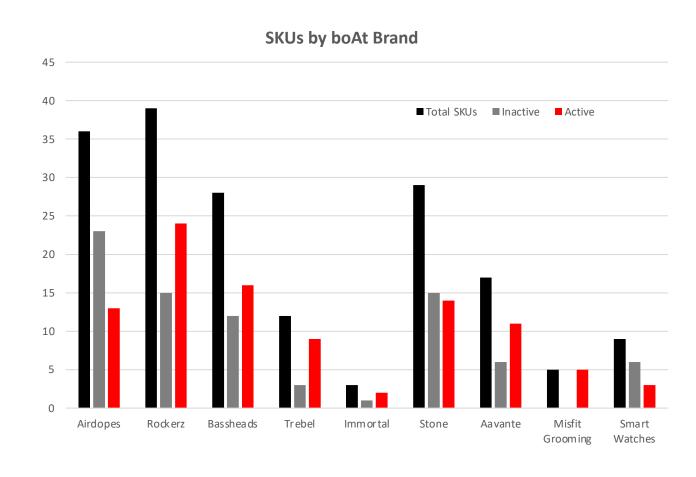
Main Offering Categories:

- Personal Audio
 - Bassheads Wired earbuds
 - Rockerz Wireless headphones
 - Airdopes True Wireless earbuds
 - Trebel True Wireless earbuds for women
 - Immortal Gaming headphones
- Speakers
 - Stone Portable Speakers
 - Aavante home audio
- Lifestyle
 - Misfit Grooming
 - Smart Watches

Source: https://www.boat-lifestyle.com/

1. In the immediate term, the aim is to solidify boAt in the consumer's mind as stylish options at a fair price

- boAt's median number of SKUs across categories is 17. A lot of the categories have a large fraction of out-of-stock/inactive SKUs
- Competitors offer significantly fewer SKUs
 - For instance, Xiaomi offers a total of 17 SKUs across its entire audio portfolio
 - Similarly, Beats by Dre offers a single offering in each category, with 3-5 colour options
- Too many options indicate a confused brand positioning and make decision-making a pain point for a boAt customer



Therefore, in the immediate term, boAt should look to solidify brand positioning by reducing the number of SKUs offered

Source: https://www.boat-lifestyle.com/

2. New product offerings in the medium-term can help establish boAt further as an audio and lifestyle brand



Fitness trackers for the health-conscious young customer who wants to monitor her health, physical activity, sleep cycles, body parameters etc while also wearing traditional watches is a needed addition to the lifestyle portfolio



As podcasts and webinars gain traction in the post-Covid world, offering devices with flat sound signatures for the purposes of mixing, mastering and recording may help boAt gain a significant edge over competition

3. In the long term, boat should capture more touchpoints in customer's day to entrench itself further in their lives

- At present, 'connected home' devices are offered by a handful of companies such as Amazon and Google
- Most of these offerings are geared towards the connectivity and fail to provide high quality audio
- boAt can look to enter this segment as an alternate to these options at lower prices. Adding versions that communicate in local languages will increase the total addressable market
- Entering the consumer's home will act as a gateway and allow more involvement in the consumer's life- eventually, all connected devices in a home can be potentially carry the boAt brand